

# Information Sheet for Bus Travel - 2023

## Bus Routes

The [Faith Bus Service](#) will provide 3 routes in the Redlands – the Northern run, Southern run and Capalaba Loop run. The routes and list of stops can be found on the College [website](#) or by following the links below:

- Northern run – servicing Thornlands, Cleveland, Ormiston, Birkdale
- Southern run – servicing Redland Bay, Mt Cotton
- Capalaba Loop run – servicing Thornlands, Capalaba, Alexandra Hills

Due to the large area serviced, the Faith buses do not provide a door-to-door service. Pick up or drop off will be at existing Bus Stops or safe drop zones, in your area. The College will attempt to accommodate all requests for new stops, however all applications are subject to availability and not guaranteed until approved by College.

The routes will change in 2023 with some stops moving to an alternative bus run. Please check the routes before completing an application form.

## RollCall

The Faith Bus Service is managed by an application called RollCall. Parents will be provided with access to the app via an email link upon processing of a Bus Application Form. This app provides real time access to travel information for their child, ability to set notifications for when their student tags on and off, payment options, the ability to mark the student absent for bus travel or make changes to their travel arrangements.

Queries can be directed to Reception on each campus or to: [bus@flcr.qld.edu.au](mailto:bus@flcr.qld.edu.au)

## Bus Tags

The Faith Bus Service uses tags rather than tickets and each student must tag on and off for every journey. Bus tags are provided free to new applicants for the bus service. Students with existing tags are able to continue to use them in 2023.

Students should attach the tags to the top of their school bags for easy access and all students require a tag to travel. Replacement tags are available from Reception on each campus for \$15.

## Application Form

A [Bus Application Form](#) is required to be completed and returned to Reception on your campus or emailed to: [bus@flcr.qld.edu.au](mailto:bus@flcr.qld.edu.au) if your children will be using the service in 2023. The form is available on the College website.

## Bookings for Travel & Absences

The Bus Application Form provides areas to book travel for your student for either Regular or Casual Travel.

Please note that as a part of Faith's safety procedures, daily rolls will be compiled for afternoon bus travel for Junior students. If your Junior student is booked for regular travel and will be absent from the bus, please mark them absent via RollCall or email [bus@flcr.qld.edu.au](mailto:bus@flcr.qld.edu.au) by 2pm. If your Junior student is a casual user, you will be required to book them on the bus via RollCall or email [bus@flcr.qld.edu.au](mailto:bus@flcr.qld.edu.au) by 2pm, so they are included on the roll to travel for the day. Reception staff can also be contacted on: 3820 5200.

For Secondary students, preference will be given to students who have booked to travel when seats on the bus are limited.

## Rules of Travel

Parents and students are required to read and discuss the [Code of Conduct for Students Travelling on Buses](#) and the [Code of Conduct – FLCR Students](#) and sign an agreement to adhere to the rules of travel on the application form. Access to bus travel for students is dependent on good behaviour. Additional useful information can be found on the [Parents/carers Fact Sheet](#).

Relevant details of any special arrangements or considerations that may impact bus travel such as severe medical conditions or custody agreements, should be emailed to [bus@flcr.qld.edu.au](mailto:bus@flcr.qld.edu.au) along with the application form.

NOTE: Buses may be equipped with CCTV and passengers may be recorded during each journey.

## Fares

The fare system for travel in 2023 will be pay as you go and fares will be charged as follows:

- Zone 1 \$0 - intercampus travel
- Zone 1 \$2.50 - within 5km of the College campus
- Zone 3 \$4 - further than 5km from the College

Payments can be made online via the RollCall app.

## Notifications

Notifications of bus information will be sent out via the app where it affects daily travel otherwise emails will be sent to all families.

Please contact Reception on 3820 5500 to raise any urgent queries or concerns.

## Drivers

The Faith Bus Services uses Logan Coaches to provide this service. Please contact the company directly for feedback relating to drivers. P: [\(07\) 5546 3077](tel:0755463077)

## Enquiries

All enquiries can be directed to Reception at either campus. P: 3820 5500 or [bus@flcr.qld.edu.au](mailto:bus@flcr.qld.edu.au)